
WHAT OUR CLIENTS SAY

NOV 2014—JAN 2015

We're not one to blow our own trumpets, but from time to time our clients like to remind us what a great job we're doing. We appreciate all feedback, good or bad, and would like to share with you some of the feedback we've received during the past few months.

Keep reacting to the customer needs and requests the way you do. Great and friendly service.

K Mitchell

Your Conveyancing Team at Ilkley is excellent. Thank you Simone!

J Hartley

Great service and satisfactory conclusion to my case.

A Ahmed

We work with Andrew Langton and Amy Mullaney pretty much on a daily basis. They always deliver exceptional service and always go the extra mile. Could not be happier with the results we are getting.

B Smith

Paul Westcott and his team have provided me with excellent professional advice and service over a number of years. I would recommend him to anyone who finds themselves in need of legal representation.

P Ossett

The service provided could not be improved upon. Both Sabrina Knapton and Julie Davies were exemplary – fast, informative, professional and above all approachable and friendly. I work in Mortgages and they are truly exceptional in their field. I would have no hesitation in recommending your services and will definitely use LCF in the future.

T & G Baptist

I would definitely use LCF, Zoe, Julie and Liz again. A big thank you for all your hard work and for putting up with my grumbling!

M Wood



Very pleased with Thomas Coates and Sarah Buxton, followed them from Cohen & Cohen.

Ms C Rumley

I am grateful to Julie Davies for all her hard work and the timely manner in which it was completed. Zoey Panesar was extremely helpful and approachable throughout. Thank you!

C Fraser

No improvement necessary, our meetings with Nicola provided us with all of the options open to us and in a very clear and concise manner that we could clearly understand.

Mr & Mrs Garnett

Helen Carter was very efficient and helpful throughout the process. It was sometimes difficult to contact her by phone but emails were answered quickly. I would be happy to use LCF again.

A Martin

Cost effective timely service. Good Communications. Can't ask for more. Thanks.

B Amin

Your service is excellent.

Mr Eden-Ellis

Very pleased with the help we received from Ms Christian. Will be pleased to use LCF should the need arise.

Mr Lee

Thank you for your friendly and very effective help Fiona and thank you to Karen for always being welcoming and helpful.

Ms Edwards

I cannot thank Julie and Liz enough. A complicated conveyance brought to a successful close just before Christmas. A very Big thank you.

Mr P Allen

Good communication and sound advice. I would recommend the firm to others. Particular thanks to Liz Henry for her support and guidance during a very difficult time.

J Nosrati

I have completed your customer survey and would like to add our comments on the efficient and courteous way Sophie Clague dealt with all our instructions.

Ms Richards

The service provided by LCF was far superior to our local conveyancer we used previously and I wouldn't hesitate to recommend you in the future.

M Harris

BRADFORD

One St James Business Park
New Augustus Street
Bradford BD1 5LL

01274 848 800
enquiries@lcf.co.uk

LEEDS

2 The Embankment
Sovereign Street
Leeds LS1 4BP

0113 244 0876
enquiries@lcf.co.uk

ILKLEY

2 The Wells Walk
Ilkley LS29 9LH

01943 601 020
enquiries@lcf.co.uk